



# MANAGED IT SERVICES SALE

We will Monitor/Manage/Maintain/Support & Service your entire network.

\* ALL SUPPORT COST INCLUDED IN SALE \*

## HUGE SAVINGS!

**\$ 900**  
OFF

**\$ 600**  
OFF

**\$ 350**  
OFF

Service List	PLATINUM	GOLD	SILVER	BRONZE
<b>TECH SUPPORT (On-Site/Remote/Phone/Email)</b>	<b>NOT INCLUDED : PROJECT WORK</b>			
NEW SERVER INSTALLATIONS				
Adding/Removing : New PC or changing User Profiles	✓			
Switching computers: Replacing parts to increase speed	✓			
Replacement of Firewall/Router/Printers	✓			
On-Site Service	✓			
Network Analysis (Yearly)	✓			
On-Site Training/Orientation (Yearly)	✓			
Changes in the Network/Applications/OS	✓			
Evening & Weekend Support (Limited)	✓**			
Co-Ordination service with Company Software	✓*			
ISP resolution and Internet Down	✓			
Backup Monitoring - Cloud/Sync	✓			
Support on Server Issues	✓	✓		
Backup Issues Resolution	✓	✓		
<b>SERVERS - PREVENTATIVE MAINTENANCE</b>				
Backup Monitoring – Local	✓	✓	✓	✓
CPU Monitoring	✓	✓	✓	✓
Memory check	✓	✓	✓	✓
Hard Disk Check (Space, disk errors etc.)	✓	✓	✓	✓
Raid Status	✓	✓	✓	✓
AV Definition (Signature) Check	✓	✓	✓	✓
Window Server Patch Status check	✓	✓	✓	✓
Windows Server Patch > Updates	✓	✓	✓	
Server Reboot Requests	✓	✓		
Anti-Virus Version Update	✓	✗	✗	✗
Firewall Firmware updates (Yearly)	✓	✗	✗	✗
Server Vacuum (Once every 2 Years)	✓	✗	✗	✗
<b>COMPUTERS - PREVENTATIVE MAINTENANCE</b>				
Virus Agent & Scan check	✓	✓ Daily	✓ Monthly	
AV Monitoring Report (Monthly)	✓	✓	✓	
Disk Space check	✓	✓ Daily	✓ Monthly	
Disk Defrag (Monthly)	✓	✓	✓	
Temp Files Cleanup (Weekly)	✓	✓	✓	
Windows Patching PC (Monthly-Machines must be online)	✓	✓	✗	
<b>DEVICES</b>				
Firewall Backup (Once a year)	✓	✗ Add-on Available	✗ Add-on Available	✗ Add-on Available
UPS/SWITCHES/NAS/WIFI/Mobile Phones etc.	✓	✓	✗ Add-on Available	✗ Add-on Available

**NOTES:**

- ALL SERVERS/COMPUTERS/DEVICES MUST BE COUNTED for this service
- Cost changes with quantity each time a Server, Computer or device is added or removed to or from the network
- Cameras systems and VoIP Server/Systems can be added separately to the Managed Services as a monthly service
- Anti-Virus and MS Office 365 / Exchange online products can be added to Managed Services as a monthly service

YES\*\* Evening & weekend hours are included as 1Hr/\$1000 spent : Collective for the year  
 YES\* Maximum of 4 Hours per year (Gold) | Maximum of 12 hours per year (Platinum)

**Free Setup (\$500 ) + Savings on 1st Month - All Plans**

**All Sale Prices based on 1 Server + 10 Computers**